PACER Quarterly Newsletter

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Temporary Fee Increase

On January 1, 2027, a modest temporary increase in fees for electronic access to court records will take effect to help reimburse the costs of the development of the new case management and public access system.

The increase of two cents per page, from 10 cents to 12 cents, was approved by the Executive Committee on behalf of the Judicial Conference. In addition, the automatic exemption for PACER fees will be raised from $30 to $40 per quarter, ensuring that most individual users (those who use $40 or less in PACER services per quarter) will continue to incur no fee or fee increase.

The fee increase will remain in place for a five-year period. This is the first adjustment in PACER fees in nearly 15 years. In 2012, the per-page fee was raised from 8 cents to 10 cents.

MFA Resources

To assist users with various aspects of the multifactor authentication (MFA) process, see the learning aids and short training videos available on the PACER website.

- Authentication Applications
- Backup Codes
- Logging In

REMINDER: Updated Password Requirements

What to expect:

- If your password needs to be updated, you will be prompted when you log in.
- You can skip the prompt up to three times. After that, your account will be locked until you change your password.

Your new password must:

- Be 14-45 characters long.
- Not include your name, username, or email address.
- Not repeat the same character three times in a row.
- Be updated every 180 days. This requirement will help reduce the risk of extended use of compromised passwords.

Make sure:

- You know your security questions and answers. If you need assistance, contact the PACER Service Center.
- You have access to the email address associated with your PACER account.
- If you share an account with teammates, coordinate with them to avoid an account lockout.
- If you use third-party software with PACER, check whether any updates are needed.

Questions? Contact the PACER Service Center: (800) 676-6856

PSC General Information

Hours of Operation and Holidays

The PACER Service Center (PSC) is open from 7 a.m.–6 p.m. CT, M–F. PSC is closed on the following dates:

- **Columbus Day:** October 12
- **Veterans' Day:** November 11
- **Thanksgiving Day:** November 26
- **Christmas Day:** December 25

Helpful PACER Tips & Hints Troubleshooting Login Issues

Try these tips for PACER login assistance:

- Confirm you entered your credentials correctly (remember that passwords are case-sensitive).
- If enrolled in MFA, make sure you have the authentication app you registered open before logging in. You will need to enter the one-time passcode displayed in the app. **You are not sent the one-time passcode by text or push notification.**
- Delete your internet browser cookies/clear your cache and then restart your browser.
- Try a different browser.
- Use a different network.
- Call the helpdesk at 800-676-6856.

Resetting a Password

To recover a lost or forgotten PACER password, you must know the answers to your security questions.

- If you are unsure of the answers, update them as soon as possible and keep them in a safe place. You may do this online at pacer.uscourts.gov.
  - Hover over **Manage Your Account** and select **Manage My Account Login**.
  - After you log in, click **Set Security Information** under Settings.

Contacting the PSC for Support?

Please have the following information available:

- Account number and username
- Specific federal court, if applicable
- Your specific issue (e.g., login reset questions)
- Answers to security questions associated with your account

The PSC cannot locate accounts by state bar number.

PACER Billing Information

- PSC accepts Discover, MasterCard, Visa, and American Express. Log in to Manage Your Account at pacer.uscourts.gov to pay by card.
- The PSC federal tax ID is: 74-2747938.
- A fee of $53 will be assessed if your payment is returned. Accounts with a credit card on file will be auto-billed up to 7 days prior to the due date.

NOTE: Charges will appear on your credit card statement as "PACER 800-676-6856 IR." Please call the PSC with any questions.

PACER Fee Remittance Address
U.S. Courts: PACER
P.O. Box 5208
Portland, OR 97028-5208

NOTE: When remitting payment, please include the account number.

For more information, see PACER Pricing: How fees work

Sign Up for PACER Announcements

Go to the PACER website to receive announcements by email. At pacer.uscourts.gov, go to the Email Updates section. Enter your email address and click Sign up to get the latest PACER news delivered to your inbox.