

# PACER Quarterly Announcements

July 2020 | [pacer.gov](http://pacer.gov)

## New PACER Website Launches

The fully updated and redesigned [pacer.uscourts.gov](http://pacer.uscourts.gov) website launched in June, and it offers several new features to improve the user experience.

The new site provides easier access to PACER and PACER-related applications. It also contains a library of common questions and additional information about PACER and electronic public access services.

The redesigned website:

- Is mobile-friendly.
- Provides a new tool to search for court-specific information.
- Provides an interactive way to find frequently asked questions.
- Features new accessibility tools.
- Offers JSON and XML feeds to court-specific information.

Updates to the look and feel of Manage My Account and PACER registration also reflect the new design without changing the functionality.

Visit <https://pacer.uscourts.gov> to check out the new design, and to sign up for PACER announcements and other email updates.

## EPA Public User Group Update

The Electronic Public Access (EPA) Public User Group held its first meeting on February 27-28 and recommended ideas for improvements.

Some of the group's suggestions include:

- Adding the ability to track cases.
- Developing new search criteria options and full-text searchability (of both the docket and documents).
- Making PACER easier to use for *pro se* users.
- Improving the timeliness of the PACER Case Locator.

The group is responsible for providing advice and feedback to the AO on ways to improve PACER and other electronic public access services provided by the judiciary and consists of 12 members that represent a cross section of PACER users.

For a meeting summary with a complete list of the group's recommendations, and for a membership list, meeting agenda, and additional information, visit <https://www.uscourts.gov/court-records/electronic-public-access-public-user-group>.

## PACER Logo Gets a Makeover

In this quarter's statement and invoice, users may notice that the PACER logo has a new look (see image below). The new design accompanies the updated PACER website. Visit [pacer.uscourts.gov](http://pacer.uscourts.gov) to take a look at the new site.



### User Tips & Reminders

#### Getting Faster, More Efficient Support from PSC

When you contact PSC for help, please include the following in your email or web message:

- Account number and username
- Specific federal court your issue involves, if applicable
- Specific issue you have (e.g., login reset questions)

**NOTE:** The PSC cannot locate accounts by state bar number.

#### Retaining Your PACER Account after Moving Firms

When you leave your firm, you do not need to create a new PACER account. If your account was part of a PACER Administrative Account, you or the firm may unlink it (at Manage Your Account/Manage My Account Login). If you change firms or work individually, your PACER account stays with you.

**NOTE:** When you change firms, update your account information (e.g., email, etc.) at [pacer.uscourts.gov](http://pacer.uscourts.gov) under Manage Your Account/Manage My Account Login.

Questions or comments regarding information in the announcement?

Email [pacer@psc.uscourts.gov](mailto:pacer@psc.uscourts.gov) or call (800) 676-6856.

## Options Added to PCL

By default, the PACER Case Locator (PCL) displays search results one page at a time.

However, the most recent update to the PCL now allows users to download all results to a file in XML, JSON, and CSV formats.

Before downloading search results, users can see the cost to decide whether they want to continue the download.

## Billing Information

- PSC accepts Discover, VISA, MasterCard, and American Express. Log in to Manage My Account at [pay.gov](http://pay.gov) to pay by credit card.
- PSC federal tax ID: 74-2747938.
- A fee of \$53 will be assessed if your payment is returned.
- Accounts with credit cards on file will be auto-billed up to 7 days prior to the due date.

## PSC Information

PSC hours are 8 AM—6 PM CT, Monday through Friday. The PSC is closed for the following holidays:

**Labor Day:** September 7  
**Columbus Day:** October 12  
**Veterans Day:** November 11  
**Thanksgiving Day:** November 26  
**Christmas Day:** December 25

## 10 Courts Convert to NextGen in Q2

In the second quarter, 10 courts implemented the next generation case management/electronic case files (NextGen CM/ECF) system:

- Alabama Southern Bankruptcy
- Delaware District
- Kansas Bankruptcy
- Mississippi Northern Bankruptcy
- Mississippi Southern Bankruptcy
- North Carolina Middle Bankruptcy
- North Dakota Bankruptcy
- New Mexico District
- Pennsylvania Middle District
- Pennsylvania Western District

To date, 101 courts have converted, and more will soon follow. The following information outlines what to do when your court announces it will convert.

- If you have a PACER account, ensure it is upgraded. Log in to Manage Your Account at [pacer.uscourts.gov](http://pacer.uscourts.gov).
- If you do not have a PACER account, go to: [pacer.uscourts.gov/register-account](http://pacer.uscourts.gov/register-account). Once registered, you will have an upgraded account.
- After your court converts, you must link your e-filing account to your PACER account.
  - ◆ For an overview on linking, go to <https://pacer.uscourts.gov/file-case/get-ready-nextgen-cmecf>.
  - ◆ For instructions on linking accounts, go to <https://pacer.uscourts.gov/help/cmecf>.

For more information, continue to check your court’s website.

## PACER Fees: How Users Are Charged

Access to case information through PACER costs \$.10 per page for all users. If you accrue \$30 or less in a quarter, your fees will be waived. The following describes how PACER fees are applied.

- Fees are \$.10 per page, with a cap of \$3.00 (30 pages) for:
  - ◆ Case documents (excluding transcripts)
  - ◆ Docket sheets
  - ◆ Case-specific reports
- The fee cap **does not\*** apply to:
  - ◆ Transcripts

- ◆ Non-case-specific reports
- Court hearing audio files via PACER cost \$2.40 per file.

There is no additional fee to print or save information after accessing. Your PACER account will be billed for all use.

To learn more about PACER fees, the electronic public access fee schedule is available at: [uscourts.gov/services-forms/fees/electronic-public-access-fee-schedule](http://uscourts.gov/services-forms/fees/electronic-public-access-fee-schedule).

## Conversion to NextGen CM/ECF: What to Know

When your court announces it will convert to next generation (NextGen) CM/ECF, or if it has already converted, take these steps to prepare.

1. **You must have a PACER account.** If you do not have one, go to: [pacer.uscourts.gov](http://pacer.uscourts.gov) and select Register for an Account. Once registered, you will have an upgraded account.
2. **You must have an upgraded PACER account.** If you have a PACER account, ensure it is upgraded by logging in to Manage Your Account/Manage My Account Login at [pacer.uscourts.gov](http://pacer.uscourts.gov).

### 3. If you are an e-filer, link your e-filing account to your PACER account after your court converts.

- For an overview on linking, go to <https://pacer.uscourts.gov/file-case/get-ready-nextgen-cmecf>.
- For instructions on linking, go to: <https://pacer.uscourts.gov/help/cmecf>.

Check your court’s website for more information on when it will convert.